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# TANDEM365

An Integrated Model



**TANDEM365**  
History and  
Development



# Interdisciplinary Team



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**Who are our  
patients?**





# Risk Stratification

Our patients are talking to us; are we listening?

Admission	Team	Risk	Risk Driver	County	Age	Hours in visits in the last 60 days	Months	Falls	Acuity	Urgent Ax	Utilization	SW	Days since visit	Last Week Risk	Last Risk Driver
TAN47490	Team B	Low	Low	KENT	76		75	0	Low				28	Low	Low
TAN41070	Team B	Medium	Acuity	KENT	71	0.37	30	0	Medium				15	Medium	Acuity
TAN43940	Team A	Medium	Utilization	OTTAWA	78	0.33	10	0	Medium		12/16/2020, Inpatient, Yes		2	Medium	Utilization
TAN40473	Team E	High	Utilization	ALLEGAN	88	2.25	36	1	Medium		3/7/2021, ED, No 3/7/2021, ED, No		2	Medium	Acuity
TAN42737	Team E	Medium	Acuity	ALLEGAN	67	0.58	14	0	Medium				36	Medium	Acuity
TAN44340	Team C	Medium	Hours in Visits	KENT	94	3.69	10	0	Medium				22	Medium	Acuity
TAN25944	Team D	Medium	Hours in Visits	KENT	64	3.3	76	0	Medium			BSW, Tandem	19	High	Acuity
TAN41870	Team A	Medium	Acuity	OTTAWA	86	1.34	22	0	Medium				12	Medium	Acuity
TAN41357	Team B	Medium	Acuity	KENT	92	0.93	26	0	Medium				7	Medium	Acuity
BIM46378	BIM	High	Duration of Service	KENT	83	2.27	2	0	Medium				21	High	Duration of Service
TAN41644	Team D	Low	Low	KENT	90	0.65	24	0	Low				7	Medium	Acuity
TAN46101	Team B	High	Duration of Service	KENT	74	0.33	3	0	Medium				57	High	Duration of Service
TAN40353	Team A	Medium	Falls	OTTAWA	59	0.5	37	5	Medium				30	Medium	Falls
TAN45622	Team A	High	Utilization	OTTAWA	72	2.22	8	0	Medium	3/9/2021	3/9/2021, ED, Yes		1	Medium	Acuity
TAN28757	Team B	Medium	Acuity	KENT	91	0.5	69	0	Medium				58	Medium	Acuity
TAN33857	Team D	Low	Low	OTTAWA	85	0.5	56	0	Low				29	Low	Low
TAN42022	Team B	Medium	Utilization	KENT	91	0.43	20	0	Low		1/6/2021, Inpatient, Yes		49	High	Utilization
TAN42807	Team B	High	Utilization	KENT	60	0.33	15	0	Medium	2/20/2021	3/9/2021, Inpatient, No		2	Medium	Acuity
TAN31287	Team A	Low	Low	OTTAWA	87		62	0	Low				21	Low	Low
TAN33214	Team B	High	Utilization	KENT	85	2.4	57	2	Low		2/8/2021, Inpatient, Yes		19	High	Utilization
TAN42195	Team D	Low	Low	KENT	83	1.62	18	0	Low			BSW, Tandem	20	Low	Low
TAN38885	Team B	High	Utilization	KENT	82	1.68	42	0	Low		3/4/2021, Observation, No		5	Low	Low
TAN40351	Team C	Low	Low	KENT	82		37	0	Low				42	Low	Low
TAN38655	Team E	Medium	Acuity	ALLEGAN	79	0.5	43	1	Medium		8/25/2020, ED, No		14	Medium	Acuity
TAN39485	Team B	High	Utilization	KENT	96	1.08	41	0	Medium		1/26/2021, ED, No 1/13/2021, Inpatient, Yes 1/12/2021, ED, Yes		23	High	Utilization
TAN28085	Team E	Medium	Hours in Visits	NEWAYGO	92	2.5	71	1	Low				7	Low	Low
TAN46520	Team E	High	Duration of Service	ALLEGAN	73	4.38	1	0	Medium			BSW, Tandem	27	High	Duration of Service
TAN42896	Team C	High	Utilization	KENT	93	4.74	14	1	Medium		3/7/2021, ED, Yes 2/2/2021, ED, Yes 12/12/2020, ED, Yes		2	High	Urgent Ax > 30 Days
TAN39716	Team D	Medium	Acuity	KENT	69	0.34	40	0	Medium				8	Medium	Acuity

# Information Technology





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**Technology  
Solutions**

**TANDEM365**  
Care is Better Together



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# MSU College of Human Medicine Study







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**COVID-19  
Response**

**What works and what  
doesn't?**