

**CONFERENCE AGENDA** 

www.mihsummit.org MARCH 21 - 22, 2024

## THURSDAY March 21, 2024

7:30 AM -8:00 AM

Registration

# **Opening & Welcome**

**Jen Sullivan, MD, MPH** Atrium Health

8:15 AM - 8:45 AM Great Rooms 1 -3

### MIH Advocacy Scholarship Award Presentation

8:15 AM - 8:45 AM Great Rooms 1 - 3

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8:45 AM -9:00 AM **Break & Vendor Visits** 

9:00 AM Strategy Room 2

Clinical Track Community Resource Paramedicine: Serving Our Community Beyound Emergencies

Ketshia Robillard, Community Resource Paramedicine Responder I, EMT, CPST Gainesville Fire Rescue

Krista Ott, FES, DEM, EMT Gainesville Fire Rescue

9:00 AM Strategy Room 1

Understanding and Addressing Health Disparities Through EMS Data

Leadership Track Samantha Iovan, MPH Center for Health and Research Transformation

9:00 AM Great Room 1 Leadership

**Track** 

Financial Models: Finding Payors for Mobile Integrated Health

Philip Fennema TANDEM365

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Quick Med Claims

Captain
Chris Hickman
Ocala Fire Rescue



# 2024 MIH Advocacy Scholarship Recipient

9:00 AM Great Room 3 Clinical Track Essential Communication Tactics for Advanced Care Planning

Melodie Kolmetz, MPAS, PA-C, DFAAPA, EMPT-P CP-C University of Rochester Geriatrics Group

9:00 AM Strategy Room 3

Clinical Track A Fire Department Approach to Improving Outcomes

**Justin Lemery** Tulsa Fire Department

9:00 AM Great Room 2 Leadership

Track

Enhancing Patient-Centered Care via Interdisciplinary MIH Teams

Aaron Sebach, PhD, DNP, CP-C, FAANP TidalHealth Salisbury Fire Department

**Miranda Webster, CP-C** Salisbury Fire Department David Phippin, FF/Paramedic TidalHealth - Salisbury Fire Department

Tammy Walbert, FNP, CP TidalHealth

10:00 AM -10:15 AM **Break & Vendor Visits** 



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## THURSDAY March 21, 2024

10:00 AM -10:15 AM **Break & Vendor Visits** 

10:15 AM Strategy Room 2 Health Literacy and White Coat Syndrome: How Mobile Integrated Health Can Break Down Barriers to Care, Starting With A Handshake

Clinical Track

**Kyle Herndon, BS, NRP, CP, NCOEMS 2** *Atrium Health* 

10:15 AM Strategy Room 1 Clinical

**Track** 

Pediatric Basics for Community Paramedics: What you REALLY Need to Know

Molly Bradshaw O'Neal, DNP, APRN, FNP-BC, WHNP-BC, CP-C Cumberland Family Medical Center, Inc.

10:15 AM Great Room 3 Clinical Track LAI Injection By MIH Teams to Treat SUD and Integration Challenges for Behavioral Health Teams

Diana Libby-Billings, MA, NH, ME, VT, FP-C, CCP-C, CP-C, CICP CityBlock Health

10:15 AM Great Room 1 Leadership Track Developing an Ethic Driven Community Paramedicine Program Through a Social Work Lens

Soliana Goldrich, MSW, LMSW-C, MHRT-C, Maine EMS CP Coordinator Maine Bureau of Emergency Medical Services

10:15 AM Strategy Room 3 Leadership Track Living Well to Lead Well - The Importance of Wellness Programs in EMS

Andrea Abbas, MS, NRP-IC, CP-C The EMS Professional LLC 2 HOUR SESSION

10:15 AM-12:15 PM Great Room 2

### SPOTLIGHT PROGRAM San Antonio Fire Department



#### **Discover Innovation:**

Learn how the San Antonio Fire Department's cutting-edge initiatives are transforming community care. Do not miss out on this two-hour spotlight session. Dive deep into their 10 service lines and explore how these initiatives are aiding the most vulnerable in their community.



Andrew Estrada, MPA San Antonio Fire Department



Ramon Casanova Assistant Chief San Antonio Fire Department



**Rey Garza, EMS Division Chief**San Antonio Fire
Department



David Miramontes, MD, FACEP, FAEMS UT Health - San Antonio San Antonio Fire Department



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# **MIH Summit CONFERENCE AGENDA**

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## THURSDAY March 21, 2024

11:15 AM -11:30 AM

**Break & Vendor Visits** 

11:30 AM **Strategy**  **Healthcare Worker Safety in the Home** 

Clinical Track

Katie Riley, VP, Chief Nursing Officer Advocate at Home

11:30 AM Great Room 1

Leadership

**Track** 

MIH Reimbursements: How a Large MIH **Operator Makes the Sausage** 

Brenden Hayden, EMT-I, Paramedic Chief Operating Officer Estella Health

11:30 AM **Studio** Room 1

Leadership **Track** 

**Just Culture in MIH** 

**Dudley Smith, MSHPA, CMTE, MEP, EMTP (r)**Commission on Accreditatin of Medical Transport Systems (CAMTS)

Moved to Fri 3/22 at 9:45 am

11:30 AM Strategy Room 2

Clinical

**Track** 

Maximizing the Value of Telehealth with Mobile Integrated Healthcare/Community Paramedicine Nicholas Adams, MPA, CEM, EMT-P

Cobb County Fire & Emergency Services

Keith Tatum, CP-C Cobb County Fire & Emergency Services

11:30 AM Great Room 3

Community Partnerships to Enhance Access, **Quality and Equity: Integrating Community** Paramedicine into Regional Health Collaboratives

Clinical Track

Jason Fair, MA, Director of Operations Medically Home

**Shaina Tinsey** 

Center for Health and Research Transformation

11:30 AM Strategy Room 3 Leadership **Track** 

Saving EMS Culture: The MIH Revolution

Sean Lyons NREMT-P, BA Director of MIH Medically Home

12:30 PM -2:00 PM

**Lunch & Vendor Visits** 

2:00 PM Great Room 3

Leadership Track

**Navigating Regulatory Issues with State EMS Bodies** 

Tiffiny L. Bounds, LPN, NREMT MIH Coordinator Westmoreland County EMS

R. Blake Byrd, BS, NRP EMS Chief Westmoreland County EMS



This Session Sponsored By

Ninth**Brain** 

2:00 PM Strategy Room 1

Leadership **Track** 

Where to Begin? Starting an MIH Team For **Your Community** 

**Armando Suarez Del Real** West Allis Fire Department

2:00 PM Great Room 1

Leadership **Track** 

The Collaborative Advantage: Case Manager and Social Worker Inclusion in MIH-CP

lleene Laboy, EMT-P MIH-CP Program Coordinator Empress EM

Emma Vargas, EMT-P Program Clinical Coordinator Empress EMS

2:00 PM Strategy Room 2

Clinical Track

Integrating MIH and Nursing Staff in Hospital at Home

Joseph Donnelly Current Health

Deidre Rolli, BS, RN, Clinical Coordinator

2:00 PM Great Room 2

Clinical **Track** 

**Expert Panel Discussion: Social Determinants** of Health

Carli Bechtold, MSN, RN Lancaster EMS

> Jamie Pristasch, MSW, LSW Westfield Fire Department

Matthew Burgan, NRP, CP-C Frederick County Fire Rescue **EXPERT PANEL** DISCUSSION

2:00 PM Strategy Room 3

Clinical **Track** 

Combining a Rural Fire Station and Urgent Care Clinic

**Jon Haner** Upper Pine River Fire Protection District



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3:00 PM -3:15 PM Break & Vendor Visits

MIH Summit Break Sponsored By



3:15 PM Strategy Room 1

Clinical

**Track** 

Uncrossed... Rethinking the CP Deployment Model

**Shane Hardwick** Indianapolis EMS

3:15 PM Great Room 2

Clinical

Track

**Hospice as an Alternate Destination** 

**Reed Zachary Louderback, MD** West Metro Fire and Rescue

**Aurora Hunt, FNP, MSN, EdS** West Metro Fire and Rescue

3:15 PM Strategy Room 2 The Queen Anne's County MICH Program: A Multiagency Approach to Pioneering Solutions for Enhanced Care

Leadership Track **Jared Smith,, MA, BS, NRP** Queen Anne's County Department of Emergency Services

3:15 PM Great Room 3 The Future of MIHC: Opportunities for EMS and Fire-Based Community Paramedicine

Leadership Track James Augustine, MD, FACEP Lee County EMS, Florida

3:15 PM Great Room 1

Is A Bachelor of Science in Community Paramedicine for Me?

Leadership Track Christopher Goenner, MHS, NRP, NCEE

3:15 PM Strategy Room 3 Clinical

**Track** 

Hiring The Right Person For MIH

**Brad Baker, EMS Assistant Chief** Johnston County Emergency Services 4:15 PM Great Room 3

Clinical Track Move Over Stigma: Partnering with MIH Patients Living with Mental Health Disorders

**Lauren Young-Work, LCSW**Palm Beach County Fire Rescue

4:15 PM Great Room 1

**Track** 

Leadership

Talking the Talk: The ABC's of Value Based Care

Thom Derkowski, MHA., BSc, EMT-P, EMS I-C Henry Ford Health

4:15 PM Strategy Room 2 Clinical Track **Advanced Care at Home** 

Dawn Doe, RN, BSN, MBA Advocate Health

4:15 PM Strategy Room 3 Leadership

Track

Mastering MIH Healthcare: Keys to Success in Fire Department Programs

Jennifer Rieker, CP, CCEMT-P Director of Mobile Integrated Health Mehlville Fire Protection District

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Expert EMS billing and technology

4:15 PM Strategy Room 1 Point of Care Lab Testing for MIH: Credentials and Reimbursement

Leadership Track **Benjamin Dafilou** Medline Industries, LP

4:15 PM Great Room 2 Misadventures in Buprenorphine - The Initiation of a Protocol

Clinical Track Parker Bailes IV, NRP, CP-C Prisma Health

5:15 PM -6:15 PM

Ninth Brain Vendor Hour







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### FRIDAY March 22, 2024

7:00 AM Studio Room 2

**IBSC CP-C Bootcamp** Testing

8:00 AM -9:00 AM

Registration

8:30 AM Great Room 3

Clinical **Track** 

Taking Care of the Address: A Big Picture Approach to Home Visits

Nick Green, Community Paramedic MIH Director Monticello Fire Department

Eric Yazel, MD, Indiana State Medical Director Clark Memorial Hospital, Meade County EMS

8:30 AM Strategy Room 1 Clinical Track

Medication Interactions: Identification and Mitigation in MIH/CP

Scott Cariello, PharmD, NRP, CP-C, CCP-C Clarest Health, Maricopa Ambulance

8:30 AM Strategy Room 2

Leadership **Track** 

Mental Health Support for the Frontline: Moving from Reactive to Proactive

**Ryan Collyer**Before Operational Stress | Wayfound

Shonda Feddema Before Operational Stress | Wayfound

8:30 AM Strategy Room 3

**Compassionate Navigation in the Continuum: Ethical Exploration in Mobile** Integrated Health for Equity

Leadership **Track** 

Central Piedmont Community College

8:30 AM Great Room 1 Leadership Track

From Paramedic to Community Paramedic: Building a Career Pathway and Career Ladder

Anna Miller, BS, NRP, FP-C, CP-C Eagle County Paramedic Services

**Geriatrics In MIH** 

8:30 AM Great Room 2

Clinical **Track** 

**EXPERT** 

DISCUSSION

**PANEL** 

Melodie Kolmetz, MPAS, PA-C, DFAAPA, EMT-P, CP-C University of Rochester Geriatrics Group

**Expert Panel Discussion:** 

James Augustine, MD, FACEP Lee County EMS, Florida

Captain Chris Hickman

9:30 AM-9:45 AM

**Break & Vendor Visits** 

9:45 AM Strategy Room 3

Leadership **Track** 

**Just Culture in MIH** 

**Dudley Smith, MSHPA, CMTE, MEP, EMTP (r)** Commission on Accreditatin of Medical Transport Systems (CAMTS)

9:45 AM Great Room 3

Clinical **Track** 

The Future of Mobile Integrated Health: The Critical Role of Advanced Degrees and **Education** 

**Richard Belle** 

South Adams County Fire Department

**Kelly Renfroe, EMS Manager** South Adams County Fire Department

9:45 AM Strategy Room 1 Clinical Track

Rethinking Success: What Success Looks Like When Transitioning From EMS to Mobile **Community Health** 

**Jeremy Galvan, NREMT-P, NRP** Frederick County Fire Rescue

9:45 AM Strategy Room 2

Leadership **Track** 

Advanced Community Paramedicine Team Building: Diversifying Your Practitioners

**Olyvia Wood, MSW** Crawfordsville Fire Department

Carlin Traylor, RN Crawfordsville Fire Department

9:45 AM Great Room 2

Clinical Track

**Overcoming Communication Challenges in Interdisciplinary Teams** 

Amanda Williams, RRT, BSRT, MBA, NRP, CP-C, CMTE, Director of MIH Atrium Health

Susan Marston, RN -**Director of Nursing** Atrium Health

Colleen Hole - Vice President, Clinical Integration

9:45 AM **Great** Room 1

**Track** 

Leadership

From Concept to Comprehensive Care: A Quick Guide to Mobile Medicine Operations & Leadership

Carlie Dodson, MBA, Chief Executive Officer North State Medical Transport

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PointeNorth INSURANCE GROUP

10:45 AM -11:00 AM

**Break & Vendor Visits** 



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11:00 AM Great Room 1

Clinical **Track** 

Karen Host, EMT-P, Senior Director, MIH Cataldo Ambulance Service

11:00 AM Great Room 3

Leadership **Track** 

**Telematics for Emergency Services: What** is Available and How to Maximize ROI

Melvin McNeil, Senior Sales Consultant BlueArrow Telematics Inc.

Stuart Lamm, President BlueArrow Telematics, Inc.

SUD/OUD Crisis

**MIH and Hospice Care** 

11:00 AM Strategy Room 3

Clinical Track

Indirect Mental Health Assessment Programs (iMHAP)

MIH/CIT as a Structural Intervention to the

James McLaughlin Community Paramedic Director Ute Pass Regional Health Service District

11:00 AM Great Room 2

Justin Duncan, MSc, BS, NRP, CCEMT-P, FP-C Missouri EMS Association Clinical **Track** 

Joshua Krull Missouri EMS Association

Dave Lewis, FACHE, MHA, CFO, CEMSO St. Charles County Ambulance District

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Charles Blankenship, NRP, MBA FACPE

11:00 AM Strategy Room 1

Do We Really Do What We Are Asking Our Patients To Do?

Leadership **Track** 

**Does Community Paramedicine Work?** 

Simple, yet Effective Data Collection

11:00 AM Strategy Room 2 Leadership

**Track** 

**Kristle Butler NREMT-P, CP-C** Spartanburg Medical Center

**Jennifer Vigodsky, RN, MSN** Spartanburg Medical Center

12:00 PM -1:30 PM

Lunch

Novant Health MIH

1:30 PM Great Room 3

Clinical **Track** 

1:30 PM Great Room 2

Clinical Track

The EMS Role In the Substance Use Epidemic

Matthew Burgan, NRP, CP-C Frederick County Fire Rescue

**Jeremy Galvan, NREMT-P, NRP** Frederick County Fire Rescue

MIH: Aiding Through Aging

Samantha Swearingen Crawfordsville Fire Department MIH

Mary Glass, MD Crawfordsville Fire Department MIH

**Paul Miller** Crawfordsville Fire Department MIH

**Lyndsey Sparrow, MSW** Crawfordsville Fire Department MIH

1:30 PM Great Room 1

Leadership **Track** 

In the Drivers's Seat for Population Health: Why MIH/CP Matters in Local Communities

Erik Blutinger, MD, MSc, FACEP Medical Director, Community Paramedicine Mount Sinai Health System

1:30 PM Strategy Room 2

Leadership **Track** 

Bridging the Gap: The Importance of Social Work and Case Management on MIH/CP Teams

**Cpt. Ryan Moore** Westfield Fire Department

Jamie Pristasch, MSW, LSW Westfield Fire Department

1:30 PM Strategy Room 3

Clinical

**Track** 

Infection Control in the Home Care Setting

Katherine West, RN, BSN, MSEd, DICO-C Infection Control Emerging Concepts LLC

1:30 PM Strategy Room 1

Leadership Track

**Leadership Prospecting: Practical Steps to** Identifying and Preparing Leaders Within Your Organization

Jeremey McKinney, BA, EMS-Paramedic

2:45-4:00 PM

Great Rooms 1-3

**Closing Expert Panel: Bring All of Your Burning Questions** Moderated by the National Association of Mobile Integrated Healthcare Providers

**Rural Programs**Justin Duncan - Missouri EMS Association

Value Based Care & Compensation Thom Derkowski - Henry Ford Health

County-Based EMS Kara Clarke - Deputy Chief Cabarrus County NC EMS

Closing Session

**Social Work** Lauren Young-Work - Palm Beach County Fire Rescue

**Fire Department Program**San Antonio Fire Department Rep.