

NATIONAL ASSOCIATION
OF
MOBILE INTEGRATED HEALTHCARE PROVIDERS



EMSWORLD
In Partnership With
NAEMT  **EXPO**

2024 MIH SUMMIT

LAS VEGAS, NEVADA | SEPTEMBER 9-10, 2024
CONFERENCE PROGRAM



**HOSTED BY THE NATIONAL ASSOCIATION OF
MOBILE INTEGRATED HEALTHCARE PROVIDERS**



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NAMIHP Member Benefits



NATIONAL ASSOCIATION
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EMSWORLD
EXPO
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NAEMT

2024 MIH SUMMIT

KICKING OFF SEPTEMBER 8, 2024 WITH
MIH SUMMIT NETWORKING EVENT

NATIONAL ASSOCIATION
OF
MOBILE INTEGRATED HEALTHCARE PROVIDERS



MIH SUMMIT NETWORKING EVENT

AREA 15

Sunday, Sept. 8 • 7:00 - 10:00 PM

Networking Event included with 2-day
MIH Summit Registration
Register Guests at www.mihsummit.org



Neon Party Theme
White and Neon Attire Encouraged

eso



2024 MIH SUMMIT

LAS VEGAS, NEVADA | SEPTEMBER 9-10, 2024
CONFERENCE AGENDA

MONDAY Sept 9, 2024

**MORNING
SESSIONS**

7 AM - 8 AM Registration

8 AM - 12 PM

MIH SUMMIT SESSIONS
REVENUE & PAYMENT MODELS

NAMIHP Welcome Session

W104-W105
8:00 AM -
9:00 AM

Hope & Vision **Becoming the Difference Maker**



Chris Cebollero
Head of Operations
& Partner Success
QuikMedic



W104 - W105
9:00 AM -
9:45 AM

Rethinking MIH Program Financial Sustainability: Innovative Strategies

Aaron Sebach, PhD, DNP, MBA, AGACNP-BC, FNP-BC, CP-C, CEN, CPEN, NREMT, CLNC, CGNC, CNE, CNEcl, SFHM, FNAP, FAANP
TidalHealth

Chief Rob Frampton, MS, EFO, CFO, NRP
Salisbury Fire Department

Charles Dolan, PhD(c), DHSc, MBA, MS, CPHRM, CPHQ, PHR, SHRM-CP, LSSMBB, FACHE
TidalHealth



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MONDAY Sept 9, 2024

**MORNING
SESSIONS**

W102
9:00 AM -
9:45 AM



Mobile Integrated Healthcare: Program Design and Implementation

Christopher Velasquez
Mobile Health Concepts, LLC

W103
9:00 AM -
9:45 AM

Getting Payors to See Value in MIH

Jamie Wilson, MBA-HCM, BSN, RN, EMT-P
Total Care Connect



W101
9:45 AM -
10:30 AM

Documentation of the MIH Clinician

Larry Shots, EMS-P, CP-C, NRP
Mobile Integrated Health
Daviess Community Hospital



W102
9:45 AM -
10:30 AM

Resources to Launch and Sustain Mobile Integrated Healthcare Programs

Felisha Richards, MBA
Senior Strategist
Community Asset Builders, LLC

W103
9:45 AM -
10:30 AM

Chronic Wound Strategies in the Home Setting

Tara Wilcox, RN, WCC
TANDEM365





2024 MIH SUMMIT

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MORNING SESSIONS

W104-W105
9:45 AM -
10:30 AM

Working with Your Facility Partners—How EMS and MIH can Show Value to Hospitals and ACOs

Christopher Kelly
Healthcare Attorney
Mobile Healthcare Law, LLC

Todd Dixon, MBA, BSN, RN
Chief Executive Officer
Amerimed Mobile Integrated Healthcare



This session is sponsored by:

Amerimed

10:30 AM -11:00 AM

**Coffee &
Networking
Break**

Sponsored by:

Amerimed

W104-W105
11:00 AM -
12:00 PM



NAMIHP Special Session

In today's healthcare environment, demonstrating value is key to securing compensation for the care you provide. If your program can show a reduction in Emergency Department (ED) visits, hospitalizations, or overall healthcare claims, you're well-positioned to gain the attention of health plans and seek reimbursement. This presentation, delivered by a health plan medical director, is designed to guide you through the critical steps in making a compelling pitch to health plans.

Pitch Perfect: Selling Your Community Paramedic Program to Health Insurers with a Smile

Jerry A. Allison, MD, MSW, CPE
NAMIHP Board of Directors
National Association of Mobile Integrated Healthcare Providers



12:00 PM -1:00 PM

LUNCH



2024 MIH SUMMIT

LAS VEGAS, NEVADA | SEPTEMBER 9-10, 2024
CONFERENCE AGENDA

MONDAY Sept 9, 2024

**AFTERNOON
SESSIONS**

1 PM - 5 PM

MIH SUMMIT SESSIONS **CLINICAL & NATIONAL MIH PRIORITIES**

W101
1:00 PM -
4:00 PM

Preparing for MIH Accreditation *3-Hour Workshop*



Separate Registration Required

* Note: Full 2-day NAMIHP MIH Summit Sept 9-10 2024 registrants may access the CAMTS Preparing for MIH Accreditation Workshop FREE



Victoria Reinhartz, PharmD, CPh
Executive Director
National Association of Mobile
Integrated Healthcare Providers

Shelley Dixon
Office Manager
Commission on Accreditation of
Medical Transport Systems

Dudley Smith
Associate Executive Director
Commission on Accreditation of
Medical Transport Systems

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Atrium Health



2024 MIH SUMMIT

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MONDAY Sept 9, 2024

**AFTERNOON
SESSIONS**

1 PM - 5 PM

MIH SUMMIT SESSIONS CLINICAL & NATIONAL MIH PRIORITIES

W102
1:00 PM -
1:45 PM

Tackling Access to Healthcare and Quality of Care in Rural Counties

Jennifer N. Rhoads, PhD, CP-C
Evidence In Motion | Elmore County EMS



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**2024 NAEMT-NAMIHP
Community Paramedic of the Year**

W103
1:00 PM -
1:45 PM

MIH/CP Improving Outcomes and Reducing Readmissions

Marta Kryschuk, MS, AEMT-C
Program Coordinator & Data Manager
Department of Health
State of Rhode Island

Megan Umbriano, BS, AEMT-C, EMS-IC
EMSC Deputy Chief & Program Administrator
State of Rhode Island

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W104-W105
1:00 PM -
1:45 PM

Advanced Health Assessments for Community Paramedics: Proven Techniques You Need for the Field

Molly Bradshaw O'Neal, DNP, APRN, FNP-BC, WHNP-BC, CP-C
Cumberland Family Medical Center, Inc.





2024 MIH SUMMIT

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**AFTERNOON
SESSIONS**

W102
1:45 PM -
2:30 PM



Integrating Mental Wellness Days Into Your Staff Resilience Program

**James McLaughlin, BS, NRP,
Community Paramedic, Director**
Ute Pass Regional Health Service District

W103
1:45 PM -
2:30 PM

Social Determinants of Health

Jennifer Rieker, EMT-CP
Mehlville Fire Protection District



W104-W105
1:45 PM -
2:30 PM



Disaster Preparedness Planning for MIH Programs

Sean Lyons
Mobile Health Innovation

Scott Willits
Mobile Health Innovation

2:30 PM -3:00 PM

**Coffee &
Networking
Break**

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Amerimed

W102
3:00 PM -
3:45 PM

The MIH Toolbox: What Tools Actually Make an Impact?

**Patrick Watson, NRP,
Community Health Paramedic Specialist**
UVA Health

Taylor Tereskerz
Community Paramedic
UVA Health





2024 MIH SUMMIT

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MONDAY Sept 9, 2024

**AFTERNOON
SESSIONS**

W103
3:00 PM -
3:45 PM

Best Practices for Mobile Integrated Health Teams



Leslie Henriquez
Community Care Director
Marion Senior Services, Inc.

Captain J. Chris Hickman
Ocala Fire Rescue

Briana Kelly, PhD
Director of Human Services
Marion Senior Services, Inc.

W104-W105
3:00 PM -
3:45 PM

EMS: Public Health or Public Safety?

Gerad Troutman, MD, MBA, FACEP, FAEMS
National Medical Director - Innovative Practices
Global Medical Response



W104-W105
4:00 PM -
5:00 PM



NAMIHP Special Session

This session is centered around creating a sustainable MIH program through partnerships. The Mercy Flights Mobile Integrated Healthcare team will explore challenges, wins, and successes as they worked to break down barriers, and establish a multidisciplinary approach to delivering care.

Whole-Person, Team-Based, Integrated Care: How the Mobile Integrated Healthcare program supports Coordinated Care Members on a Managed Medicaid Plan



Sabrina Ballew, CP-C, CHW
Mercy Flights Team

Erica Idso-Weisz, MS, LMFT
Care Oregon Care Team Manager
Jackson Care Connect





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CONFERENCE AGENDA

TUESDAY Sept 10, 2024

**MORNING
SESSIONS**

7 AM - 8 AM Registration

8 AM - 12 PM

MIH SUMMIT SESSIONS
Keeping MIH Effective & Profitable



W104-W105
8:00 AM -
9:00 AM

NAMIHP Special Session

**Saving Lives and Saving Dollars:
4 Years of Community Paramedicine
from a Health Plan Perspective**

Jerry A. Allison, MD, MSW, CPE
NAMIHP Board of Directors
*National Association of Mobile
Integrated Healthcare Providers*

**This Session
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W102
9:00 AM -
9:45 AM

What are Unique Mental Health Challenges Faced by MIH Practitioners? A Review of Available Data



Dr. Megan McElheran
Before Operational Stress

Dr. Kelly Schwartz
Family First Responder

Ryan Collyer
Before Operational Stress

W103
9:00 AM -
9:45 AM

Epidemic of Loneliness: You Don't Know What You've Got Until It's Gone

Thomas Striegel, DO
Clinical Assistant Professor of Emergency Medicine
*Carver College of Medicine
University of Iowa Healthcare*





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TUESDAY Sept 10, 2024

**MORNING
SESSIONS**

W104-W105
9:00 AM -
9:45 AM

Embracing Empathy: Addressing Secondary Trauma and Compassion Fatigue in MIH/CP programs

Jennifer Rieker, EMT-CP
Mehlville Fire Protection District



W102
9:45 AM -
10:30 AM

Integrating Clinical Care and Digital Technologies in MIH

Armando Suarez Del Real, CCEMT-P
MIH, Fire Prevention Bureaus Deputy Chief
West Allis Fire Department



This Session is Sponsored by:



Crosswalk Health

W103
9:45 AM -
10:30 AM

Prepare and Educate your Department for Success, PEDS & MIH

Brad Baker, BS, NRP
EMS Assistant Chief
Johnston County Emergency Services

Allison Bissette, BS, PECC
EMS Training Captain,
Johnson County Emergency Services

Sarah Piper
Community Paramedic Coordinator
Johnston County Emergency Services





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TUESDAY Sept 10, 2024

**MORNING
SESSIONS**

W104-W105
9:45 AM -
10:30 AM



Chronic Kidney Disease: What MIH-CP Should Know

Scott Cariello, PharmD, BSc, RPh, NRP, CP-C, CCP-C
Health Outcomes Specialist
Clarest Health
Maricopa Ambulance

10:30 AM -11:00 AM

**Coffee &
Networking
Break**

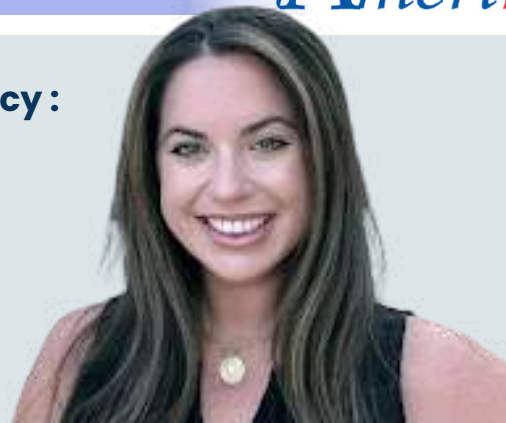
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W103
11:00 AM -
12:00 PM

Combating Complacency : Mobile Healthcare Program Progression

Carlie Dodson, MBA
Chief Executive Officer
North State Medical Transport



W104-W105
11:00 AM -
12:00 PM



Fueling the Frontlines: Integrating Nutrition into Mobile Integrated Health Programs

Megan Umbriano, BS, AEMT-C, EMS-IC
EMSC Deputy Chief & Program Administrator
State of Rhode Island



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CONFERENCE AGENDA

TUESDAY Sept 10, 2024

**AFTERNOON
SESSIONS**

12:00 PM - 1:00 PM **LUNCH**

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Amerimed

1 PM - 5 PM

MIH SUMMIT SESSIONS HOT TOPICS & FUTURE OF MIH

W102
1:00 PM -
1:45 PM

The Future of AI and Patient Logistics in MIH

David Emanuel
CEO
VectorCare Inc

Glenn Leland, MBA
Senior Advisor
Cal Fire Chief's
Consulting and
Training



W103
1:00 PM -
1:45 PM

The Hoosier State: Land of MIH Opportunity

Kraig Kinney, JD, EMT-P
EMS Director
Indiana State



W104-W105
1:00 PM -
1:45 PM

Post-Telehealth Mobile Integrated Care Follow-Up Visit for Children and Youth with Special Health Care Needs and Children with Medical Complexity

Jenn Tu
Market Manager, Acute Care
Imagine Pediatrics

Maria Johnson, MD
Imagine Pediatrics





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CONFERENCE AGENDA

TUESDAY Sept 10, 2024

**AFTERNOON
SESSIONS**

W102
1:45 PM -
2:30 PM



**Revolutionizing EMS Training:
Empowering Communities
through Integrated Healthcare**

Clark Imus, MA, BAS, EMT-P IC
Kellogg Community College

W103
1:45 PM -
2:30 PM

**ATTN: It's Happening NOW: MIH is Leading Healthcare
Finance Reform and Your System Needs You!**

Alice Harvey, MSN BSN RN CP-C
Community Health Manager
Eagle County Paramedic Services

Meredith O'Malia BA
Community Case Coordinator
Eagle County Paramedic Services

Claire Hollis, BA, CP-C
Community Paramedic
*Eagle County
Paramedic Services*



W104-W105
1:45 PM -
2:30 PM



**Exploring AI Applications in a Mobile
Integrated Health Environment**

Philip M. Fennema
Chief Operating Officer
TANDEM365

2:30 PM -3:00 PM

**Coffee &
Networking
Break**

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2024 MIH SUMMIT

LAS VEGAS, NEVADA | SEPTEMBER 9-10, 2024
CONFERENCE AGENDA

TUESDAY Sept 10, 2024

AFTERNOON SESSIONS

W104-W105
3:00 PM -
3:45 PM

NAMIHP Special Session **MIH & CP Data**

This session will focus on mobile integrated healthcare and community paramedicine data initiatives which are likely to impact the MIH industry in years forthcoming. This session will be interactive and collaborative, and shaped to ensure MIH agencies and team members can provide input on necessary mobile integrated health data elements.



Victoria Reinhartz, PharmD, CPH
Executive Director
National Association of Mobile Integrated
Healthcare Providers

Eric Chaney, MS, MBA, NREMT-P
Emergency Medical Services Specialist
National Highway Traffic Safety Administration,
Office of EMS



**This Session is
Sponsored by:**



W104-W105
4:00 PM -
5:00 PM



NAMIHP Closing Session **Burning Questions on Education, Mobile Integrated Health Partnerships, Impact of Artificial Intelligence (AI) on Mobile Healthcare Delivery, and MIH State Advocacy**



Clark Imus, MA, BAS, EMT-P IC
Kellogg Community College

Kraig Kinney, JD, EMT-P
Indiana State EMS Director

Philip M. Fennema
TANDEM365

Alice Harvey, MSN, BSN, RN, CP-C
Eagle County Paramedic Services

2024 MIH Summit

Proposed Speaker and Schedule



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Time	Speaker	Topic
September 9th		
07.00 - 08.00		Registration
08.00 - 09.00	Chris Cebollero	NAMIHP Opening Session: Hope & Vision: Becoming the Difference Maker
09.00 - 09.45	Aaron Sebach Rob Frampton Charles Dolan	Rethinking MIH Program Financial Sustainability: Innovative Strategies
09.00 - 09.45	Christopher Velasquez	Mobile Integrated Healthcare: Program Design and Implementation
09.00 - 09.45	Jamie Wilson	Getting Payors to See Value in MIH
09.45 - 10.30	Larry Shots	Documentation of the MIH Clinician
09.45 - 10.30	Felisha Richards	Resources to Launch and Sustain Mobile Integrated Healthcare Programs
09.45 - 10.30	Tara Wilcox	Chronic Wound Strategies in the Home Setting
09.45 - 10.30	Christopher Kelly Todd Dixon	Working with Your Facility Partners-How EMS and MIH can Show Value to Hospitals and ACOs
10.30 - 11.00		Coffee & Networking Break (Sponsored by Amerimed)
11.00 - 12.00	Jerry A. Allison	NAMIHP Special Session: Pitch Perfect: Selling Your Community Paramedic Program to Health Insurers with a Smile
12.00 - 1.00		LUNCH
01.00 - 04.00	Dudley Smith	CAMTS 3-hour Workshop: Preparing for MIH Accreditation
01.00 - 01.45	Jennifer Rhoads	Tackling Access to Healthcare and Quality of Care in Rural Counties
01.00 - 01.45	Megan Umbriano Marta Kryschuk	MIH/CP Improving Outcomes and Reducing Readmissions
01.00 - 01.45	Molly Bradshaw O'Neal	Advanced Health Assessments for Community Paramedics: Proven Techniques You Need for the Field

2024 MIH Summit

Proposed Speaker and Schedule

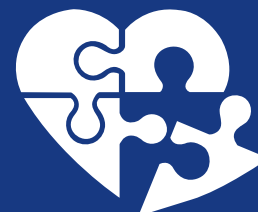


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Time	Speaker	Topic
September 9th		
01.45 - 02.30	James McLaughlin	Integrating Mental Wellness Days Into Your Staff Resilience Program
01.45 - 02.30	Jennifer Reiker	Social Determinants of Health
01.45 - 02.30	Sean Lyons Scott Willits	Disaster Preparedness Planning for MIH Programs
02.30 - 03.00		Coffee & Networking Break (Sponsored by Amerimed)
03.00 - 03.45	Patrick Watson Taylor Tereskerz	The MIH Toolbox: What Tools Actually Make an Impact?
03.00 - 03.45	Cindy Edwards J.Chris Hickman Briana Kelly	Best Practices for Mobile Integrated Health Teams
03.00 - 03.45	Gerad Troutman	EMS: Public Health or Public Safety?
04.00 - 05.00	Sabrina Ballew Erica Idso-Weisz	NAMIHP Special Session: Whole-Person, Team-Based, Integrated Care: How the Mobile Integrated Healthcare program supports Coordinated Care Members on a Managed Medicaid Plan
September 10th		
07.00 - 08.00		Registration
08.00 - 09.00	Jerry A. Allison	NAMIHP Opening Session: Saving Lives and Saving Dollars: 4 Years of Community Paramedicine from a Health Plan Perspective
09.00 - 09.45	Megan McElheran Kelly Schwartz Ryan Collyer	What are Unique Mental Health Challenges Faced by MIH Practitioners? A Review of Available Data
09.00 - 09.45	Thomas Striegel	What You've Got Until It's Gone
09.00 - 09.45	Jennifer Reiker	Embracing Empathy: Addressing Secondary Trauma and Compassion Fatigue in MIH/CP programs
09.45 - 10.30	Armando Suarez Del Real	Integrating Clinical Care and Digital Technologies in MIH
09.45 - 10.30	Brad Baker Allison Bisette Sarah Piper	Prepare and Educate your Department for Success, PEDS & MIH

2024 MIH Summit

Proposed Speaker and Schedule



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Time	Speaker	Topic
September 10th		
09.45 - 10.30	Scott Cariello	Chronic Kidney Disease: What MIH-CP Should Know
10.30 - 11.00		Coffee & Networking Break (Sponsored by Amerimed)
11.00 - 12.00	Carlie Dodson	Combating Complacency : Mobile Healthcare Program Progression
11.00 - 12.00	Megan Umbriano	Fueling the Frontlines: Integrating Nutrition into Mobile Integrated Health Programs
12.00 - 01.00		LUNCH (Sponsored by Amerimed)
01.00 - 01.45	David Emanuel Glenn Leland	The Future of AI and Patient Logistics in MIH
01.00 - 01.45	Kraig Kinney	The Hoosier State: Land of MIH Opportunity
01.00 - 01.45	Jenn Tu Maria Johnson	Post-Telehealth Mobile Integrated Care Follow-Up Visit for Children and Youth with Special Health Care Needs and Children with Medical Complexity
01.45 - 02.30	Clark Imus	Revolutionizing EMS Training: Empowering Communities through Integrated Healthcare
01.45 - 02.30	Alice Harvey Meredith O'Malia Claire Hollis	ATTN: It's Happening NOW: MIH is Leading Healthcare Finance Reform and Your System Needs You!
01.45 - 02.30	Phil Fennema	Exploring AI Applications in a Mobile Integrated Health Environment
02.30 - 03.00		Coffee & Networking Break (Sponsored by Amerimed)
03.00 - 03.45	Victoria Reinhartz Eric Chaney	NAMIHP Special Session MIH & CP Data
04.00 - 04.45	Clark Imus Kraig Kinney Phil Fennema Alice Harvey	NAMIHP Closing Session Burning Questions on Education, Mobile Integrated Health Partnerships, Impact of Artificial Intelligence (AI) on Mobile Healthcare Delivery, and MIH State Advocacy

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- ✓ IBSC Board Certification Discount
- ✓ Scholarship Opportunities
- ✓ MIH Academy Discount
- ✓ BOD Voting Eligibility
- ✓ Committee Leadership
- ✓ NAMIHP Education
- ✓ NAMIHP/NAEMT Community Paramedic of the Year
- ✓ Speaking Opportunities as MIH/CP Expert
- ✓ Publishing Eligibility via NAMIHP as Expert in MIH/CP



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2024 MIH Summit

Proposed Speaker and Schedule

MEET OUR EXPERTS



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Chris Cebollero

Chris Cebollero is an EMS leader, author, and advocate. Chris is the Head of Operations for QuikMedic, setting the “gold standard” for mobile health solutions. Chris is a multi-number 1 best-selling leadership author, is a sought-after motivational speaker, and recognized internationally as a leadership specialist. Chris has his BS, MBA and currently writing his dissertation for completion of his Doctorate in Leadership and Business Administration.



Aaron Sebach,

PhD, DNP, MBA, AGACNP-BC, FNP-BC,
CP-C, CEN, CPEN, NREMT, CLNC, CGNC,
CNE, CNEcl, SFHM, FNAP, FAANP

Dr. Aaron Sebach is a nationally board-certified Nurse Practitioner and Community Paramedic specializing in Mobile Integrated Health. Employed by TidalHealth in Salisbury, Maryland, Dr. Sebach is assigned to the Salisbury Fire Department where he works collaboratively with paramedics, providing care to low-acuity patients who engage EMS. Between EMS calls, Dr. Sebach collaborates with social workers, community health workers, registered nurses, nurse practitioners, physicians, and fire/EMS personnel to address social determinants of health gaps that result in inappropriate and/or frequent EMS utilization. The interdisciplinary collaboration between TidalHealth and the Salisbury Fire Department has resulted in nearly a million dollars in grant funding and numerous state awards for practice excellence.



Chief Rob Frampton,

MS, EFO, CFO, NRP

Rob Frampton is the Fire Chief for the Salisbury (MD) Fire Department, established in 1872 and located on the Eastern Shore of Maryland. Chief's Frampton's fire service career began as a volunteer in 1999 at Salisbury's Station #2 and he was hired as a career Firefighter/Paramedic in 2002. Rob spent 20-plus years working his way up through the ranks to become the Fire Chief in 2023. Rob has a Bachelor's Degree in Business Administration from Salisbury University, a Master's Degree in Emergency Health Services from the University of Maryland-Baltimore County, is a graduate of the four-year Executive Fire Officer Program at the National Fire Academy and has completed the prestigious Leadership Maryland program. Rob is a published author, is credentialed as a Chief Fire Officer through the Center for Public Safety Excellence, has been a licensed Paramedic for over 20 years, serves as the Treasurer of the International Association of Fire Chief's Company Officer Section, serves as a co-Chair of the Wicomico County Mobile Integrated Health Advisory Council, is a Board Member of the Maryland Rural Health Association, and is a co-founder of the Salisbury Paramedic Foundation. When not at work, Rob enjoys spending time with his wife, fishing, travelling, and hanging out with his golden retriever Crosby.

2024 MIH Summit

Proposed Speaker and Schedule

MEET OUR EXPERTS



Charles Dolan,

PhD(c), DHSc, MBA, MS, CPHRM, CPHQ,
PHR, SHRM-CP, LSSMBB, FACHE

As the Vice President of Clinical Operations at TidalHealth in Salisbury, Maryland, Dr. Charles Dolan brings over 30 years of healthcare leadership to his role. His extensive background includes directing key healthcare divisions and holding significant positions in patient care, orthopedics, business operations, and more.

Dr. Dolan oversees ambulatory surgical services, pharmacy, radiology, and laboratory medicine at TidalHealth. He holds a Doctor of Health Sciences degree, an MBA in Healthcare Administration, and is pursuing a Ph.D. in Health Sciences. His professional certifications include Lean Sigma Six Master Black Belt and several healthcare and human resources board certifications.

A dedicated community servant, Dr. Dolan volunteers as a paramedic and serves on the Salisbury Paramedic Foundation's Board of Directors. His academic contributions as an Adjunct Associate Professor at Wilmington University further showcase his commitment to healthcare education and leadership.



**Christopher
Velasquez**

Christopher Velasquez, retired on January 2023 as the Program Manager for the nationally recognized San Antonio Fire Departments Mobile Integrated Healthcare (MIH) program. During his 26-year career with the San Antonio Fire Department he was instrumental in changing the public safety response paradigm. He began as firefighter in 1996 to later become a nationally registered paramedic in 2003. As an SAFD EMS paramedic he was an instructor at UT Health San Antonio in the School of Emergency Health Sciences. Christopher collaborated with community leaders to create the curriculum for the San Antonio Police Departments Crisis Intervention Team (CIT). Christopher has helped implement and deploy numerous MIH programs across the nation including: Programs to address High Volume Utilizers, integrative hospice revocation response, a managed healthcare organization program to decrease patient calls for 911 service for Molina Healthcare, an Acute Care Station utilizing field paramedics in Texas' largest homeless shelter, Threat Assessment Group, Targeted Opioid Response and a Multi-Disciplinary Response Program for Intensive Care Coordination for San Antonio's at-risk populations with mental health needs.



Jamie Wilson,

MBA-HCM, BSN, RN, EMT-P

Jamie Wilson, VP of Clinical Operations, is responsible for strategy, development, implementation, and operations of innovative Mobile Integrated Healthcare programs with hospitals, 911 agencies, and private healthcare. Jamie holds an MBA-HCM, has been a Paramedic for 21 years, a Registered Nurse for 14 years, and an EMS CE Instructor. He has developed, and worked, in programs whose successes have been featured and implemented across multiple states. His work has influenced MIHC reimbursement models spanning across multiple service lines partnering with referral sources and payors across managed care, accountable care, health systems, and private agencies.

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Larry Shots,

EMS-P, CP-C, NRP

Larry is employed by the Daviess Community Hospital Mobile Integrated Health as a Community Paramedic. He is integrated into the team approach of rounding with the hospitalist, transitioning with the patient to home, and maintaining communications with the patient's PCP. Referrals are also made by Physician offices, EMS, and other agencies for patients who need additional assistance and resources. In 1991, Larry started his EMS career as an EMT with private ambulance services. 1996, He advanced his career after completing his Paramedic through Sarah Bush Lincoln Health Center in Mattoon, IL. 1998, Larry was hired by the City of Vincennes Fire Department. While with the fire department, Larry served as Co-Chairman of the Knox County LEPC, the Good Samaritan Hospital EMS advisory board and protocol committee, and the Good Samaritan Hospital Emergency Management Committee. 2010, Larry was detailed to the Indiana Intelligence Fusion Center as District 10 Fire/EMS Liaison and 2012, the Indiana FBI Joint Hazardous Assessment Team. After 24 years, Larry retired from the City of Vincennes Fire Department as Captain of EMS and Special Operations. Larry has an associate degree from Eastern Gateway Community College in Business Management- Cyber Security. Larry resides in Indiana with his wife and has 3 children and 4 grandchildren.



Felisha Richards,

MBA

Felisha Richards, MBA is a Senior Strategist at Community Asset Builders who is responsible for developing innovative solutions while interfacing with diverse stakeholders to support sustainability of programs, organizations, and communities. She has over thirteen years of combined experience within the behavioral health, healthcare, and higher education fields. She is passionate about the advancement of emerging promising practices, specifically in areas of substance misuse, overdose prevention, mobile integrated healthcare, homelessness, and maternal health. Through research and analysis of current services, resources, trends, issues, and gaps she has been able to discover opportunities for connections to advance access in communities. She currently provides support to a diverse client portfolio including, primarily rural, non-profit organizations, such as federally qualified health centers, hospitals, local public health agencies, emergency medical services, and homeless shelters. Her experiences give her a perspective on cultivation and nurturing strategic partnerships with diverse community partners. She fosters discussion, leads activities, and encourages partners to dive deeper into challenging and complex topics for resource development, program management, and evaluation.

She was previously instrumental in the conceptual design and initial development in her local community for multiple projects that include; a mobile unit that provides integrated care and medications for opioid use disorder, a rural diaper bank, establishment of a crisis intervention team, access to medications for opioid use disorder via telehealth services and had lead five facilities that provided substance use disorder treatment services (detox, inpatient, and outpatient).

She holds a Master of Business Administration and resides in Rolla, Missouri.

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Tara Wilcox,
RN, WCC

TARA WILCOX, RN is the Director of Clinical Services at TANDEM365, a community paramedicine and complex medical case management program that currently serves over 1000 older adults in Kent, Ottawa, Allegan, and Kalamazoo counties. She obtained her BS in Nursing from Grand Valley State University in 2004. Tara has spent most of her career serving the aging population in various roles, but post-acute care in the home setting is her true passion. Prior to her current role with Tandem365, Tara worked to obtain several advanced certifications in wound management, treatments, and debridement so that patients could have access to advanced wound care options in the comfort of their own home. Tara's current role fits her true passion for the elderly population due to her main interests in: bettering the quality and access to care options available to seniors, assisting the at-risk elderly to age in place, and robust advocacy for improvements in navigating older adults through the complex healthcare system.



Christopher Kelly

Chris is an attorney with 25 years of experience focused on the mobile healthcare industry. He writes regularly for EMS World and sits on the magazine's editorial advisory board. He has co-authored two guides on HIPAA for EMS and ambulance services. Chris has represented many ambulance services in Medicare audits and formal investigations, State licensing issues, contracting issues, overpayment appeals and other EMS related matters, winning several cases that have had major impact on ambulance reimbursement in the U.S. He is also a contributor to various other mobile healthcare publications, authoring dozens of articles over the span of his career, and is a frequent lecturer at State and National EMS meetings and conferences.



Todd Dixon,
MBA, BSN, RN

Todd began his career in healthcare as a Patient Care Tech in 1993. He is a Registered Nurse with a background in critical care who believes in service to others through patient-centered care. Todd has been a senior executive in healthcare since 2004, including roles as Chief Nursing Officer, Chief Operating Officer, and Chief Executive Officer at various healthcare systems. After years of partnering with Amerimed Mobile Integrated Healthcare, he joined the company as CEO in 2023. Todd specializes in strategic growth, operational excellence, quality improvement, and innovation. Away from work Todd enjoys spending time with his children, boating, traveling, and college football.

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Jerry A. Allison,
MD, MSW, CPE

Dr. Jerry Allison is a seasoned healthcare leader with over 35 years of unwavering dedication to advancing patient care. His extensive experience spans diverse healthcare settings, notably in pre-hospital emergency care, where he consistently drives improvements in quality and cost-effectiveness. As a board-certified physician in Emergency Medicine and Family Medicine, Dr. Allison's strategic vision and multifaceted background enable him to implement innovative solutions that transcend traditional boundaries. He champions transformative initiatives such as Mobile Integrated Health and other quality initiatives that directly impact EMS. In addition to his leadership roles, Dr. Allison shares his expertise through teaching and international speaking engagements, solidifying his status as a thought leader committed to advancing healthcare for all.



Jennifer Rhoads,
PhD, CP-C

Dr. Jennifer Rhoads graduated with her PhD in Health Services with a specialization in Community Health and holds an International Board Specialty Certification in Community Paramedicine, along with various other Healthcare certifications and Emergency Care Licensure. After being honorably discharged from the Air Force in 2009, Jennifer began a career in academia and continued to work within the civilian healthcare system, caring for patients in both inpatient and outpatient environments. Acquiring a love for teaching and helping others pursue their education, she became the National Program Dean for Allied Health programs while continuing to maintain her faculty status in multiple Allied Health programs. She has contributed to writing curricula and has developed health-related courses that further the understanding of behavioral health disparities in patients, recognizing socioeconomic barriers in populations, how healthcare providers can communicate effectively with patients, how to use relationship-centered care models within provider-patient relationships, the importance of continuity of care, and other topics related to bettering the healthcare experience for both patients and providers. Jennifer is an active member of the National Association of Mobile Integrative Healthcare Providers (NAMIHP), Special Operations Medical Association (SOMA), National Health Career Association (NHA), National Association for Health Professionals (NAHP), and several other supportive memberships. She also serves in multiple volunteer positions, including tutoring refugees and newly immigrated individuals on topics related to nursing assistants. Jennifer is passionate about caring for her patients and educating others on how to create a more elevated healthcare experience for all. Involved.

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Megan Umbriano,
BS, Rd, LDN, CLC, AEMT-C, EMS-IC

Megan Umbriano is the Deputy Chief of the Rhode Island Department of Health's Center for EMS. She has served in this position since February 2023, managing multiple responsibilities, including grants management for the Center. Megan has 19 years of experience working in the fire/EMS field, starting as a Junior Firefighter at the North Scituate Fire Department when she was just 15 years old. Megan's love for EMS has blossomed over years of service to her town and working in the private EMS sector. Starting with an EMT license, she advanced through ranks to EMT-Cardiac and Lieutenant, now serving as her fire department's first female President. Megan's professional journey is a testament to her versatility and adaptability. Before taking on the Deputy Chief of EMS role, she built a solid foundation in a different field. She earned a Bachelor's Degree in Nutrition and Dietetics from the University of Rhode Island in 2012. For a decade, she specialized in pediatric critical care and gastroenterology in a clinical nutrition setting. She continues to work as a Pediatric Dietitian in a small private nutrition practice, maintaining her RI Dietitian license. Outside of her professional life, Megan is a woman of many passions. Her love for gardening led her to become a Master Gardener in 2023. During the spring and summer, she can be found tending to her vegetable or flower gardens and volunteering with the URI Master Gardener program. She enjoys skiing, crocheting, and reading in the cold RI winter months.



Marta Kryschuk,
MS, AEMT-C

Marta Kryschuk started out her career in the EMS field in 2018 rising to the rank of EMS lieutenant. In addition to obtaining EMS certifications and licenses, Marta holds certifications in ACLS, PALS, HandTevy, TEEC, and Stop the Bleed Instructor. As part of her love for EMS, Marta teaches EMT and EMT-Cardiac classes and is currently in the process of obtaining her national paramedic certification. Marta is a graduate of Providence College where she earned a B.S. in biology, with a core focus in neuropsychology. During her four undergraduate years, Marta completed five months of research in genomics and published literature in the American Society of Microbiology. During her last year of undergraduate work, Marta was accepted into an Anthropology and Archeology Program in Athens, Greece and spend five months living abroad, exploring culture and history. Following undergraduate schooling, Marta attended Drexel University's College of Medicine and obtained a Master of Science in Immunology and Infectious Disease. Post graduation, Marta was hired as the Mobile Integrated Health Project Coordinator and Data Manager for the Center of Emergency Medical Service at the Rhode Island Department of Health. In this role, she continues to assist MIH programs with resources, education, training, and data collection to ensure their success within local communities. In her role as data manager, Marta oversees the use of data systems for Rhode Island EMS agencies. Marta is also a member of NASEMSO and secretary of the Rhode Island Trauma Systems Advisory Committee.



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**Molly Bradshaw
O'Neal,**

DNP, APRN, FNP-BC, WHNP-BC, CP-C

Molly Bradshaw O'Neal, DNP, APRN, FNP-BC, WHNP-BC is a full-time nurse practitioner at First Choice Immediate Care in Columbia, Kentucky, an entity of Cumberland Family Medical (FQHC). There she also serves as a preceptor for the first nurse practitioner residency program in Kentucky. Dr. O'Neal is a former Associate Professor, DNP Program Coordinator, and Faculty Innovator at Eastern Kentucky University. She has also been a member of the Rutgers School of Nursing faculty in similar capacities. She completed her undergraduate nursing degrees at EKU (1998, 2001), her Master's Degree at the University of Kentucky (2005), and her Doctor of Nursing Practice Degree at Rutgers (2016). She is nationally board certified as a family nurse practitioner, a women's health nurse practitioner, and a community paramedic.

Her 27-year career in nursing includes diverse positions including staff nurse in L&D and OR, school nurse, nurse manager, nurse practitioner, and active service in the United States Navy Nurse Corp. Her academic scholarship is rooted in teaching innovation, particularly on use of infographics, social media, and the DNP Project. Clinically she is published on subjects such as prescribing habits of nurse practitioners, chronic disease management, and evidence-based practice. She has served as Chair of the American Association of Colleges of Nursing (AACN) Steering Committee for the Practice Leadership Network. She is the co-author of The DNP Project Workbook: A Step by Step Guide for Success with Springer Publishing. The second edition will be released in 2024.

Dr. O'Neal is the owner/CEO of DNPmollyB, LLC. She is leading a national effort to write test-prep content for paramedics taking the IBSC Community Paramedicine exam, collaborating as a consultant with the Mobile Integrated Health (MIH) Academy, and serving as a nurse practitioner faculty consultant for Barkley & Associates.



James McLaughlin,

BS, NRP

James McLaughlin - is the Director of Community Paramedicine with Ute Pass Regional Health Service District (UPRHSD) and is affectionately known by most within the community as "Tiny." James has been involved with emergency medicine since 1991 and has been honored to serve the citizens of Ute Pass Regional Health Service District since 2008. James has a Bachelor of Science in Business Administration from Colorado Tech., focusing on International Finance. The UPRHSD Paramedic Advanced Care Team (PACT) that James leads seeks to maximize value to the community by leveraging underutilized resources to meet the needs of marginalized and underserved populations. James is trained in Trauma-Informed Care, Motivational Interviewing (MI), and Crisis Intervention Team (CIT) interventions and is a certified level-three Crisis and Hostage Negotiator. In 2021, James was named the Colorado State Community Paramedic of the Year. James currently serves as chairman of the Pikes Peak State College Emergency Medical Service Advisory Committee, is a member of the Colorado Medical Board and the Colorado Mental Health Advisory Board, and is a Board Member of the Teller County Mental Health Alliance. James is an adjunct faculty member for Pikes Peak State College and the prestigious University of Colorado Health System.

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Jennifer Reiker,
EMT-CP

Jennifer Reiker EMT-CP is the director of mobile integrated health at Mehlville (Missouri) Fire Protection District. She was instrumental in the successful implementation of the ET3 program. She has more than 20 years of experience in pre-hospital emergency care and services. For the last 10 years, her focus has been mobile integrated health. Jenny was one of the first community paramedics in Missouri. She helped create and run the state's first mobile integrated health program, serving as program coordinator and lead instructor for the community paramedic education program.



Sean Lyons

Sean Lyons is a pioneering figure in Mobile Integrated Health (MIH), bringing multidisciplinary teams together to challenge the boundaries of in-home care delivery across organizations like Cleveland clinic and Mayo clinic, he has launched and managed programs from pediatrics, oncology, to Acute Hospital at home. As a seasoned Paramedic, educator, and program Director, Sean worked to develop career paths for Paramedics across the US in models targeting optimal provider and patient experiences.

With a career spanning frontline roles and strategic leadership positions, Sean has leveraged his unique blend of clinical expertise and operational acumen to redefine the boundaries of traditional healthcare delivery. Leading teams at Cleveland Clinic, and Medically Home, and acting as a SME for Mayo Clinic Sean has spearheaded initiatives that bridge the gap between healthcare institutions and the communities they serve, revolutionizing the way care is accessed and delivered.



Todd Dixon,
MBA, BSN, RN

Scott Willits is a seasoned advocate and leader in healthcare innovation with a keen focus on patient-centric models through Mobile Integrated Healthcare (MIH) and Community Paramedicine (CP). Willits specializes in navigating the complexities of regulatory and compliance frameworks to enhance in-home medical care services with multidisciplinary teams in high-acuity and longitudinal care models. Willits' extensive experience spans U.S. and international healthcare systems and diverse payment structures. Holding leadership roles in prominent organizations such as the National Association of Mobile Integrated Health Providers (NAMIHP), the International Roundtable on Community Paramedicine (IRCP), the Global Paramedic Leadership Alliance (GPLA), and The Paramedic Network's Global Advisory Council (TPN GAC), along with various advisory groups, he is committed to nurturing and implementing tomorrow's healthcare solutions today, for the betterment of patients and communities worldwide with equitable access to high-quality care.

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Patrick Watson,
NRP

Patrick is a seasoned Paramedic and Fire/EMS professional with a career spanning over 25 years. As the Deputy Chief and lifetime member of the Western Albemarle Rescue Squad in Crozet, Virginia, he has an unwavering commitment to community service. Additionally, Patrick serves as a Paramedic/Supervisor with the University of Virginia (UVA) Special Events Medical Management team. In this role he has managed events from several hundred attendees to 50,000+. His prior experience includes stints with the UVA Pegasus Medical Transport Network and the Charlottesville-Albemarle-UVA Emergency Communication Center (911), where he solidified his reputation as a trusted leader in public safety and emergency response. Patrick's contributions extend beyond the realm of emergency medicine. During his tenure under Population Health at UVA, he spearheaded initiatives as a remote care manager/advocate. Notably, he co-designed the UVA Community Paramedicine Program from inception, achieving remarkable results with over a 70% reduction in ER visits. Patrick currently works as one of two Community Paramedics with the Population Health and Post-Acute Care department at UVA Health in Charlottesville, Virginia. He is also studying at the University of Virginia where he is working to complete a degree in Healthcare Management. He resides in Crozet, Virginia.



Taylor Tereskerz

Taylor is a Crozet, Virginia native through and through. Taylor has been in EMS since 2011 in various capacities, starting at the Western Albemarle Rescue Squad. Taylor is a Medic, Captain, and lifetime member of the esteemed Western Albemarle Rescue Squad within Albemarle County Fire Rescue. His array of certifications, include, EMT-I, Swift Water Rescue, Emergency Vehicle Operator Class III, and Vehicle Extrication, Advanced Cardiovascular Life Support (ACLS) and Pediatric Advanced Life Support (PALS). Taylor currently holds an Associates in general studies from Piedmont Virginia Community College, and is slated to graduate with a bachelor's degree in Health Sciences Management from the University of Virginia in the spring of 2025. Taylor previously worked as a full-time medic with the UVA Special Event Medical Management (SEMM) team starting in 2014. In 2019 Taylor transitioned into the UVA Population Health department in a remote role working with patients to decrease readmissions. In 2022 Taylor was one of two people in the Population Health Department that was moved into the Community Paramedicine role. Together Taylor and his partner developed the UVA Health, Community Paramedicine program from the ground up. Taylor has been seeing patients in this role for the last 2 years which touts the extremely encouraging data of a >70% decrease in ER visits. Taylor is beyond excited about this new opportunity in EMS and what it can mean for providers and patients alike. He is thrilled to share advice, experiences, and knowledge in this new field as the work is invaluable.

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Cindy Edwards,
MSW

Leslie Henriquez began her career over a decade ago in New York advocating for children and elders in diverse settings. Leslie relocated to Florida in 2022 and since then joined Marion Senior Services serving as the Community Care Director, a nonprofit organization dedicated to providing in-home support to assist impaired elderly persons in living dignified and reasonably independent lives in their own homes. Leslie's ability to build relationships, motivate and influence her team has resulted in impactful solutions in delivering seamless delivery of service. When she is not inspiring people you will find her with her husband on a beach or video chatting with her 5-year-old granddaughter.



Claire Hollis,
BA, CP-C

Claire Hollis is the lead Community Paramedic for Eagle County Paramedic Services. She has extensive experience in healthcare, including austere medicine and primary care clinical management. Over the past two years, she has been a leader in operational growth and development for the rapidly evolving MIH program at Eagle County Paramedic Services.



J. Chris Hickman

Chris Hickman serves as an EMS Captain for Ocala Fire Rescue, where he has been employed since 2001. He is a board-certified Community Paramedic with nearly 30 years of experience. Leading the chronic illness division of the Community Paramedicine program, Chris has partnered with Marion Senior Services to develop and provide advocacy for vulnerable seniors. He holds an associate degree in Fire Science and has received several honors throughout his career, including:

- Unit Citation for rescuing victims in 2001
- Fire Service Medal of Valor in 2008
- Liberty Mutual Award
- Firefighter of the Year
- Driver of the Year
- Hometown Hero Award in 2019

Chris is also an active team member of the local CoResponse Team, overseeing the medical portion of the care provided. Through active advocacy and essential discussions with community leaders, he helps bridge gaps in medical education, resources, planning, and support.

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Sabrina Ballew,

CP-C, CHW

Sabrina is the driving force behind Mercy Flights' Mobile Integrated Healthcare (MIH) program. With over a decade of experience, she has been leading the MIH services movement at Mercy Flights since its inception in 2016. Sabrina is a certified CP-C, CHW, and currently serves as the Chair of the Oregon MIH Coalition, advocating for MIH work throughout Oregon.

Sabrina is highly passionate about MIH and is dedicated to fostering growth and collaboration within her community and beyond. She is a strong advocate for MIH/CP Education and firmly believes in its transformative impact on healthcare delivery in our nation's communities. With her extensive knowledge and expertise, Sabrina is recognized as a leading voice in the MIH community, both locally and internationally.

When she's not transforming healthcare, she enjoys quality time with her family, and embarking on adventures in the picturesque landscapes of Southern Oregon with her loved ones and dogs. An enthusiastic hiker, she also finds joy in nurturing her garden during her leisure hours.



Erica Idso-Weisz,

MS, LMFT

Erica Idso-Weisz, MS, LMFT (she/her) Regional Care Team Manager at Jackson Care Connect (JCC) the Coordinated-Care Organization (CCO) for Jackson County. In this role, she oversees the care coordination efforts across primary care, behavioral/mental health, dental, pharmacy, Non-Emergent Medical Transport (NEMT) and Social Determinants of Health (SDOH) needs. Additionally, she champions the partnership with Mercy Flights-Mobile Integrated Health Program. Prior to her current role, she was the Behavioral Health Director at Rogue Community Health, a Federally Qualified Health Center (FQHC) serving the Rogue Valley. Before transplanting to Oregon, she was the Director of Behavioral Health and clinician at Open Door Health Center, serving primarily low-income, under/uninsured patients focused on refugee populations. Providing integrated behavioral health services in primary care is a significant passion. She currently serves on the Medical-Legal Partnership Board of Oregon (MLPO) and has deep commitment to Medical-Legal Partnerships. Through this she supports the integration of legal services into healthcare. She is committed to integrated, team-based and whole-person care. Her enthusiasm to improving the world continues at home. She and her family are engaged in land conservation, regenerative practices, pollination efforts, food preservation and all things farm life at Itty Bitty Acres in Southern Oregon.



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**Dr. Megan
McElheran**

Dr. Megan McElheran is a Clinical Psychologist and Chief Executive Officer of Wayfound. Dr. McElheran completed graduate training at the PAU-Stanford University Clinical Psychology Consortium, during which she obtained specialized training in the treatment of PTSD through the National Center for PTSD in Menlo Park, CA. Dr. McElheran has been in practice in Calgary since 2008. She continues to focus on work with first responders, and her clinical practice involves work with active-duty members of the Canadian Forces, members of the Royal Canadian Mounted Police, members of the Calgary Fire Department, medical personnel, and others who are directly or vicariously impacted by traumatic events. She routinely engages in teaching and supervisory activity to ensure the sound dissemination of empirically grounded interventions for trauma.



Dr. Kelly Schwartz

Dr. Kelly Dean Schwartz is Associate Professor, School and Applied Child Psychology, at the University of Calgary. He holds a PhD in Social Psychology (2002) and an MSc in School and Community Psychology (1992) from the University of Calgary. His research and teaching interests include the psychosocial factors contributing to child, adolescent, and family development, particularly how developmental assets contribute to both risk and thriving in youth and families. Dr. Schwartz served as a psychologist with a Calgary school board (1991-1996), developed and chaired the Behavioural Science program at Ambrose University (1996-2008), and was Director of the University of Calgary Applied Psychological and Educational Services clinic (UCAPES; 2008-2015) where he provided graduate supervision and clinical oversight to over 1400 referrals. Dr. Schwartz is owner of a private practice (PsyConsult) that provides consultation and psychoeducational assessment services, and he is frequently invited to speak to local and provincial service providers, agencies, and school districts on critical areas of child, adolescent, and family development.



Ryan Collyer

Ryan Collyer is a retired Advanced Care Paramedic from Calgary, Alberta, Canada who has been a part of Peer Support Advocacy for the past 15 years and believes in the concept of “in service of others”. Through his training in Mindfulness with Richard Goerling and completing the Mindfulness Based Peer Coach offered by Mindful Badge he hopes to inspire others to seek change through being courageously authentic to their needs. Ryan is currently working with Wayfound Mental Health Group as a Before Operation Stress Lead and Clinical Liaison supporting programming that provides proactive protection to Public Safety Personnel, Health Care, Military members, and other front facing members that serve humanity.

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Brad Baker,
BS, NRP

Brad Baker currently serves as the EMS Assistant Chief of Training and Clinical Affairs at Johnston County Emergency Services EMS Division. He brings with him over 14 years of experience in the field of EMS and fire services. Brad graduated from Western Carolina University's emergency medical care program and is an adjunct instructor at Johnston Community College where he teaches EMT courses.

Brad has an unwavering passion for education, especially to support the growth of prehospital providers and community members. His team comprises of the agency's training officers and their community paramedic program. Over the past five years, Brad has had an exceptional opportunity to build his team, resulting in a high-performing and successful team.



**Armando Suarez
Del Real,**
CCEMT-P

In this role as Deputy Chief in charge of the Mobile Integrated Healthcare and Fire Prevention Bureaus for the City of West Allis Fire Department, he is responsible for overseeing various aspects of the department's operations, with a particular focus on community risk reduction. He has been instrumental in developing and implementing innovative programs that bridge the gap between healthcare providers and the community, ensuring that residents receive the highest quality care. Deputy Chief Suarez Del Real has made significant contributions to the West Allis Fire Department and the community he serves throughout his career and has demonstrated a deep understanding of the complexities of pre-hospital care, critical incident management, and community paramedicine.



Allison Bissette,
BS, PECC

Allison Bissette is an EMS training Captain with Johnston County Emergency Services EMS Division, with nearly twenty years of experience in emergency services. She has a strong passion for pediatric emergency care as a paramedic and as the mother to a medically complex child. She has extensive experience as a Pediatric Emergency Care Coordinator (PECC), a North Carolina EMS for Children Advisory Council member, a Safe Kids Coalition Coordinator, a Child Fatality Prevention Team member, and a regional crisis management team member. Allison worked with the EMSC to secure Carter Kits for every EMS unit in her EMS system. Allison has a Bachelor's in Emergency Medicine from Western Carolina University.

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Carlie Dodson,
MBA

Equipped with a Master's in Business Administration from East Carolina University, Carlie Dodson is a values-driven, innovative, and energetic healthcare leader. Currently the CEO of North State Medical Transport, Carlie is responsible for the company's overall clinical and logistical operations, employee recruitment and retention practices, brand imaging, and financial sustainability. Carlie played a critical role in leading her team through the daunting process of implementation of their Mobile Integrated Healthcare sector, which is currently the in-home paramedic and ambulance transport provider for one of North Carolina's largest hospital systems. In addition, Carlie oversaw the rapid expansion of the program, which grew from one origin hospital to four hospitals in a matter of nine weeks during the Covid19 pandemic.



Scott Cariello,
PharmD, BSc, RPh, NRP, CP-C, CCP-C

Dr. Scott Cariello is a Clinical Pharmacist and a double board-certified Paramedic in Critical Care and Community Paramedicine. He received his Bachelor of Science in Pharmacology and Toxicology and Doctorate of Pharmacy from Philadelphia College of Pharmacy, University of the Sciences in Philadelphia and his Associate in Applied Science, Emergency Response and Operations from Mesa Community College. He currently works as a Health Outcomes Pharmacist at Clarest Health and as a Paramedic with Maricopa Ambulance, both located in Phoenix, Arizona. Dr. Cariello is also an intermittent Federal employee with a Disaster Medical Assistance Team based out of Pennsylvania under the Department of Health and Human Services, Administration for Strategic Preparedness and Response, Office of Emergency Management. Scott is passionate about supporting underserved populations and expanding healthcare access to all. He currently resides in Mesa, Arizona and enjoys spending his free time with friends and family, outdoor activities, and staying cool during the Arizona summers.



David Emanuel

David Emanuel is the Founder and CEO of VectorCare, a leading patient logistics platform that serves over 2,500 hospitals, facilitating the movement of a patient every minute across a population of approximately 25 million. Under his leadership, VectorCare has revolutionized patient logistics by creating a no-code environment that allows healthcare systems to streamline workflows, connect with transportation providers and home health agencies, and enhance overall efficiency. With a strong focus on innovation and AI integration, David continues to drive the company's mission to improve healthcare delivery on a global scale.

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Glenn Leland,
MBA

Glenn Leland, MBA, is a visionary strategist and internationally recognized expert in emergency medical services (EMS) management and system design. With over four decades of experience, Glenn has held senior leadership roles in prominent EMS organizations, including Priority Ambulance, TransCare, ProTransport-1, EMSA of Oklahoma, and American Medical Response. He played a pivotal role in developing American Medical Pathways, linking telephone triage to nurse advice and pioneering concepts fundamental to Mobile Integrated Healthcare today. Glenn's career began as an EMT in Los Angeles, where he also completed paramedic training. He has extensive experience in EMS design and business development, with projects spanning five continents. His innovative approach to integrating technology in healthcare has led to significant improvements in patient care and financial outcomes. Starting July 2024, Glenn serves as a Senior Adviser to the Cal Fire Chief's Consulting and Training division, where he continues to shape the future of ambulance service systems.



Kraig Kinney,
JD, EMT-P

Kraig Kinney serves the State of Indiana Emergency Medical Services (EMS) Director. Director Kinney has been State EMS Director since March of 2020. Director Kinney has been in EMS since 1991, maintains current EMT, paramedic and primary instructor credentials, and has served previously in EMS as director for a county-level ambulance organization for a decade. He also has been a leader in EMS education in Indiana for nearly 3 decades. Director Kinney has his Bachelor of Art from DePauw University and Doctor of Jurisprudence from Indiana University McKinney School of Law-Indianapolis. Director Kinney has been a licensed attorney in Indiana since 1998 and has prior experience in criminal law, city legal practice, and in-house as a deputy general counsel with IDHS. Director Kinney is active in national EMS as the Commission Chairperson of the EMS Compact, a board member of the National Registry of EMTs and as the Great Lake chairperson and board member of the National Association of State EMS Officials (NASEMSO).



Jenn Tu

Jennifer (Jenn) Tu is a nurse and licensed paramedic with 15 years of experience, primarily with the pediatric population. Jenn became an EMT-B through her high school program and went onto becoming a paramedic in Houston, TX while attending the University of Texas Medical Branch for her Bachelor of Science in Nursing degree. Jenn worked in several different emergency departments as a paramedic and EMS agencies throughout the greater Houston area. Jenn worked at a Level 1 Pediatric Trauma facility as a nurse for 6 years in the Texas Medical Center. Jenn transitioned to being an Emergency Center Patient Care Manager for one of their community locations and assisted the location with becoming a Level 4 Pediatric Trauma facility. Jenn was also an emergency room travel nurse for several years, working in Florida & Massachusetts. Jenn is now employed at Imagine Pediatrics as the Acute Care Market Manager. Jenn leads the Mobile Integrated Care Team of Home Care Specialists and Acute Care Operations Assistants.

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Maria Johnson,
MD

I grew up in Oklahoma and Texas. I am board certified in both General pediatrics and Pediatric Emergency Medicine. I graduated from Creighton University with a Bachelor of Arts degree in Psychology and Child Development. I later attended and received my medical degree from The University of Texas Health Science Center McGovern School of Medicine. I completed my 3-year General Pediatric Residency at Children's Mercy Hospital in Kansas City, Missouri. After working for a year in the pediatric emergency department at Children's Mercy Hospital, I wanted to continue in pediatric emergency medicine. I completed my 3-year Pediatric Emergency Medicine fellowship at Children's Mercy Hospital. I have worked in both academic and community pediatric emergency departments over the last 16 years. I have now been with Imagine Pediatrics since November of 2023. I currently reside in San Antonio, Texas with my husband and three children.



Sarah Piper

Sarah Piper serves as the Community Paramedic Coordinator for Johnston County Emergency Services in North Carolina. With close to two decades of experience in EMS, Sarah is deeply dedicated to Mobile Integrated Healthcare. The Community Paramedic Program, established in 2015, has evolved to address the needs of both the aging and pediatric populations. Sarah and her team have recently laid the groundwork for a post-overdose response team. As a parent herself, Sarah recognizes the importance of ensuring the provision of optimal healthcare to every member of the community, regardless of their age.



Dudley Smith

Dudley Smith is Associate Executive Director of CAMTS and served for 25 years as the Corporate Director for Air Care & Mobile Care and Disaster Management for the University Hospital and the Health Alliance of Greater Cincinnati. He has over 50 years in emergency medical services and emergency management as an EMT, Paramedic, and administrator. He also served as the Association of Air Medical Services (AAMS) liaison to the Board of Directors of the CAMTS, where he served on the executive committee as the Commission's Treasurer. His active involvement in critical care transport medicine earned him the Marriott-Carlson Award in 1999, for outstanding contributions to the air medical industry, three AAMS Presidential Awards, and the AAMS Life-Time Achievement Award in 2011.

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Alice Harvey,

MSN BSN RN CP-C

Alice Harvey is the Community Health Manager for Eagle County Paramedic Services. She has served as a public health director, healthcare incident commander, director of case management, emergency, acute and home healthcare RN. Her focus is transforming healthcare by advocating for meaningful, data-driven policy change and value-based program design.



Meredith O'Malia,

BA

Meredith O'Malia is the Community Case Coordinator for Eagle County Paramedic Services. She has an extensive background in social work, including experience working with special populations such as individuals living with disabilities and socioeconomically underserved populations living in Colorado. Over the past two years, she has designed and implemented an innovative case coordination program for the Eagle County Paramedic Services' MIH program.



Clark Imus,

MA, BAS, EMT-P IC

Clark A. Imus is a distinguished Professor of Emergency Medical Services (EMS) Education and the EMS Program Director at Kellogg Community College. With over 16 years of experience in EMS and Fire, Imus is dedicated to advancing education and emergency medical services. His presentation, "Revolutionizing EMS Training in Michigan: Empowering Communities Through Integrated Healthcare," highlights his innovative approach to integrating healthcare into EMS training. Imus holds an Associate Degree of Applied Science in Emergency Medical Services from Kellogg Community College, a Bachelor of Applied Science in Healthcare Management from Siena Heights University, and a Master of Arts in Instruction and Curriculum Design with an emphasis on Leadership from Eastern Michigan University. As the chair of the Artificial Intelligence Committee at Kellogg Community College and Secretary-Treasurer for the Calhoun County Medical Control Authority Executive Board, Imus plays a crucial role in shaping the future of EMS education. He is also an active member of the National Association of Mobile Integrated Healthcare Providers (NAMIHP), contributing to the Professional Standards Committee. Imus collaborates closely with the Michigan Bureau of EMS and Trauma Preparedness on projects such as community paramedic and EMS instructor coordinator curriculum development. His outstanding contributions were recognized with the Distinguished Faculty Award at Kellogg Community College in 2020. He is also a 2019 graduate of the Michigan Community College Association Leadership Academy. Dedicated to empowering communities through integrated healthcare, Imus continues to revolutionize EMS training, ensuring high-quality emergency medical services for diverse populations.

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Victoria Reinhartz,
PharmD, CPh

Dr. Victoria Reinhartz is an industry leader within Emergency Medical Services and a national advocate for innovative models of care. She currently holds the role of Executive Director for the National Association of Mobile Integrated Healthcare Providers and is an Advisor for Vision 20/20 Community Risk Reduction, a project of the Institution of Fire Engineers-USA Branch. In her role as Chief Executive Officer of Mobile Health Consultants, she helps Mobile Integrated Health and Community Paramedicine teams establish frameworks, track outcomes, and prove their impact as they navigate the path to revenue. She is also the founder of MIH Academy, providing education and training to paramedicine teams. As a lead faculty within the MIH Academy, Dr. Reinhartz helps community paramedics take their real-world experience and establish themselves as board certified industry leaders.

Innovation is at the forefront of her work with Rainbow Health, bringing care coordination, behavioral health specialists, and medication management to teams across the U.S. Dr. Reinhartz is also the Mobile Integrated Health subject matter expert for the Commission on Accreditation of Medical Transport Systems, the first entity to establish accreditation standards for Mobile Integrated Health and Community Paramedicine within the United States.

For her leadership and exceptional care provision within Emergency Medical Services and Mobile Integrated Health, Dr. Reinhartz has received a Chief's Commendation Award, a Congressional EMS Unit Citation Award, and national recognition from the United States Public Health Service. Dr. Reinhartz has been named a 2021 Top 50 Most Influential Leader, and was also selected as the 2020 Next Generation Civic Leader, an honor awarded to one pharmacist nationwide whose vision for interprofessional care best spotlights the needs of underserved communities.



Phil Fennema

Philip M. Fennema is the Chief Operating Officer for TANDEM365. TANDEM365 is an innovative organization designed to provide better care, better health, at lower cost. TANDEM365's primary purpose is to allow older adults to age in place and safely remain in their homes while avoiding unnecessary hospitalizations. TANDEM365 operates in the space where a medical case management program intersects with a community paramedic program. Philip's 20 years' experience in emergency medicine provides a unique insight into the challenges an organization like TANDEM365 faces. Philip recognizes the challenges older adults with complex medical conditions face and firmly believes TANDEM365 can provide innovative solutions. Through engagement with local, regional, and state level emergency medical service agencies, Philip serves this integrated care model by ensuring non-traditional utilization of EMS services is effective.

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Thomas Striegel,
DO

Thomas Striegel, DO, FACEP is an Assistant Clinical Professor of Emergency Medicine at University of Iowa Hospitals and Clinics, Iowa City, Iowa where he is faculty for the Emergency Medicine Residency and the Carver College of Medicine. He was previously faculty at the University of Arizona College of Medicine in Phoenix where he served as Emergency Medicine Clinical Clerkship Co-Director. He is board certified in Emergency Medicine and Hospice/Palliative Medicine and aligns the two specialties with teaching and research in open-hearted communication, patient/physician bias affecting medical decision making and healing caregiver emotional trauma. Dr. Striegel also collaborates within the EMS Division, developing Mobile Integrated Health – Paramedicine (MIH-P) programs locally with Johnson County Ambulance Service as their MIH-P Medical Director and statewide as Iowa's MIH-P Development Co-Chair. He has worked with Ceribell Point of Care EEG conducting delirium research. He has no financial disclosures and lecture information has no conflict of interest.



Shelley Dixon

Shelley Dixon has been the CAMTS Office Manager for the past 20 years. As Office Manager Shelley not only oversees the CAMTS finances but also administers the CAMTS website and databases. She is the go to person for all of the questions related to the CAMTS Accreditation process, forms, and software.



Eric Chaney,
MS, MBA, NREMT

Eric Chaney is a results-driven Emergency Medical Services (EMS) Program Manager with over 35 years of experience developing and interpreting regulatory requirements, laws, doctrine, policy, and program guidance for local, state, and federal fire & emergency services (F&ES) agencies. In his current role as an EMS Specialist with the Department of Transportation, he serves as the Project Manager for the National EMS Information System (NEMSIS).

Prior to his current position Mr. Chaney held the position of Department of Homeland Security (DHS), Office of Health Affairs Branch Chief for the Medical First Responder Coordination Branch. Eric has worked as an EMS Analyst with Commander, Navy Installations Command (CNIC) F&ES, where he developed, formulated, and integrated plans, policies, and procedures necessary for effective execution of the U.S. Navy CNIC F&ES Program protecting military personnel, their dependents, and civilians on Navy installations worldwide.

Eric holds a Master of Business Administration Degree from Mount Saint Mary's College, a Master of Science Degree in Emergency Health Services from University of Maryland Baltimore County and a Paramedic certification from the National Registry of Emergency Medical Technicians.

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COMPLEX CASE REVIEW: LESSONS FOR MIH PROGRAMS NOVEMBER 20, 2024

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Erik J. Blutinger
MD, MSc, FACEP



Victoria Reinhartz
PharmD, Cph



Shannon Shanks
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“REIGNITE” EMERGENCY CROSSROADS CONFERENCE NOVEMBER 21 - 22, 2024

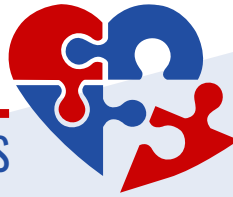
The Indiana Emergency Medical Services Association and the Indiana Emergency Nurses Association are working together again to bring emergency-related education to Indiana's emergency healthcare providers. This conference signifies the third year of successful collaboration between Indiana's emergency providers. The conference theme is “Reignite” in spirit of growing bonds between EMS and emergency nursing. Reignite your passion. Reignite your education.



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